

Our ref: MOL/TM/31246

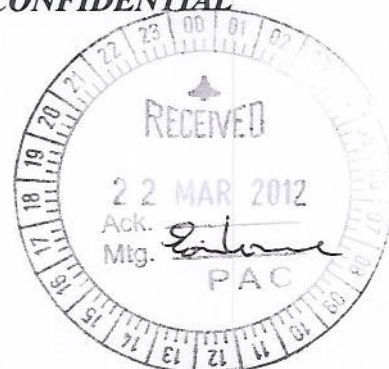
PAC-R-400

Correspondence 3.8
Meeting – 29/03/2012

20th March 2012

STRICTLY PRIVATE & CONFIDENTIAL

Mr Eoin Kinane
Committee Secretariat
Committee of Public Account
Leinster House
Dublin 2

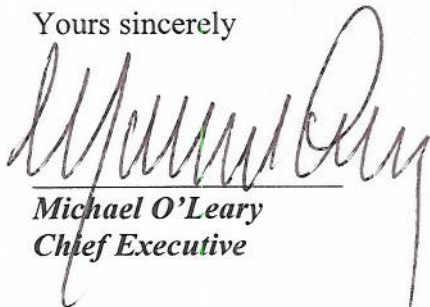


Dear Mr Kinane

Thanks for your letter dated 16th March. We would appreciate guidance from the Committee as to why you have failed to take any action on a quango which employs 18 people at an average cost of just over €100,000 each yet undertakes no visible or tangible work other than investigating less than one consumer complaint per day.

Perhaps the Committee could indicate why you believe the Irish airlines and passengers should fund this bureaucratic waste and incompetence when it's patently clear from the absence of any useful workflows or its ludicrous over-manning and overpayments that this useless quango – at a time of extreme national austerity – should be closed. We would appreciate your Committee's advice on this issue.

Yours sincerely



Michael O'Leary
Chief Executive