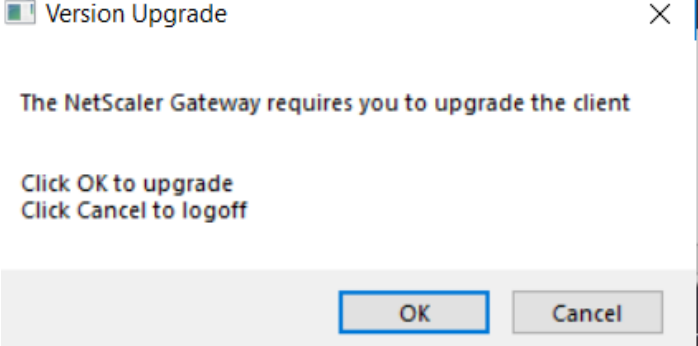
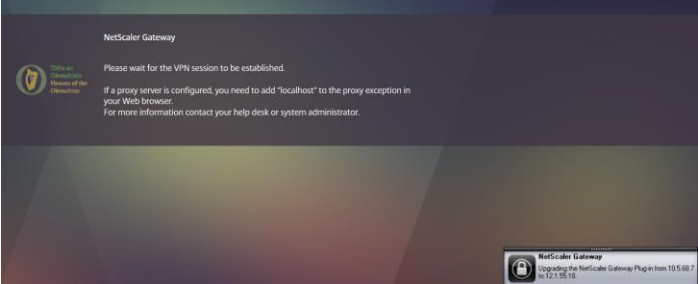
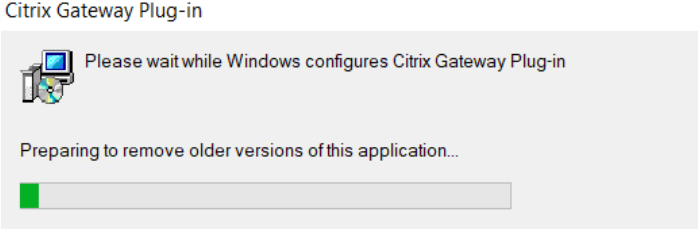
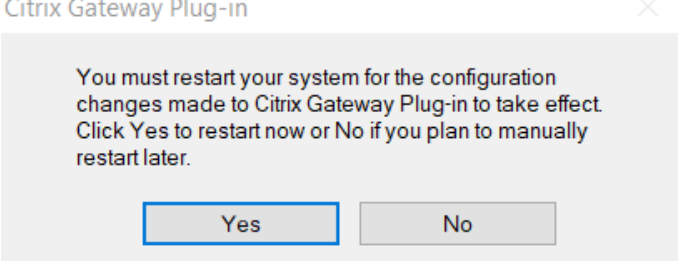


## How to upgrade the VPN client

<p>1. After entering in credentials and RSA token code there will be a prompt for a version upgrade.</p> <p>Click <b>OK</b>.</p>	 <p>The NetScaler Gateway requires you to upgrade the client</p> <p>Click OK to upgrade Click Cancel to logoff</p> <p>OK Cancel</p>
<p>2. A small box will pop up on the bottom right of the screen advising "Upgrading the NetScaler Gateway Plugin".</p>	 <p>NetScaler Gateway</p> <p>Please wait for the VPN session to be established.</p> <p>If a proxy server is configured, you need to add "localhost" to the proxy exception in your Web browser.</p> <p>For more information contact your help desk or system administrator.</p> <p>NetScaler Gateway Upgrading the NetScaler Gateway Plugin from 10.5.0.2 to 12.1.0.10</p>
<p>3. After a few minutes a dialog box will be displayed indicating installation.</p>	 <p>Citrix Gateway Plug-in</p> <p>Please wait while Windows configures Citrix Gateway Plug-in</p> <p>Preparing to remove older versions of this application...</p> <p>Progress bar showing installation progress.</p>
<p>4. Click Yes to reboot.</p>	 <p>Citrix Gateway Plug-in</p> <p>You must restart your system for the configuration changes made to Citrix Gateway Plug-in to take effect. Click Yes to restart now or No if you plan to manually restart later.</p> <p>Yes No</p>